

## **WEST MERCIA POLICE AND CRIME PANEL 7 SEPTEMBER 2022**

### **COMPLAINTS 2021-22 ANNUAL REPORT**

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#### **Recommendation**

1. Members of the West Mercia Police and Crime Panel (PCP) are asked to note the contents of this update report.

#### **Background**

2. One of the Panel's functions under the Elected Local Policing Bodies (Complaints and Misconduct) Regulations 2012 is to deal with non-criminal complaints about the conduct of the West Mercia Police and Crime Commissioner (PCC) and his Deputy.
3. Complaints that allege criminality must be referred to the Independent Office for Police Conduct (IOPC). It is open to the IOPC to refer the matter back to the Panel to deal with.
4. The Panel approved a procedure for handling complaints at its meeting in December 2013 (attached at Appendix 1). In this, the Chairman of the Panel considers all complaints initially, supported by the Monitoring Officer for the Panel (the Monitoring Officer for Worcestershire County Council, which is the host authority).
5. The process is for complaints about *conduct*, not about policies which the PCC pursues. A separate procedure exists for complaints about police operational matters.
6. The Chairman of the Panel may refer a complaint for consideration by a Sub-Committee of three members of the PCP appointed by him/her. The Sub-Committee considers whether to take any action in respect of the complaint or to deal with it by informal resolution. The Chairman or Sub-Committee may refer a complaint to the full Police and Crime Panel to deal with.
7. During 2021-22 no complaints were recorded concerning the conduct of the PCC. Similarly, no purported complaints were received but were not recorded as the content did not meet the requirements of the Regulations.

#### **Supporting Information**

Appendix 1: Complaints process for the West Mercia Police and Crime Panel agreed December 2013

#### **Specific Contact Points for this Report**

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### **Background Papers**

In the opinion of the proper officer (in this case the Assistant Director for Legal and Governance) there are no background papers relating to the subject matter of this report.

[All agendas and minutes are available on the Council's website](#)

Details of the complaints process are provided for the public on the webpage [http://www.worcestershire.gov.uk/info/20078/community\\_safety/861/police\\_and\\_crime\\_commissioners](http://www.worcestershire.gov.uk/info/20078/community_safety/861/police_and_crime_commissioners)